

This IP address 45.59.72.213 from United States is not allowed to access your VoIP.ms Customer Portal.

What happens now?

An email has been sent to the address associated with your VoIP.ms account with a link that you will need to click in order to enable access to the customer portal from the IP address 45.59.72.213.

Your VoIP.ms service (DID numbers and outgoing calls) remain fully functional during this verification as we only disabled customer portal access from this IP address.

Why was this IP blocked?

The IP address that you are using at the moment 45.59.72.213 does not belong to the same country as the VoIP.ms account. Please check the email sent to the email address on file in order to allow access from this IP address immediately upon clicking on a link. This is an additional security layer intended to protect your account in case your password becomes compromised.

Can I disable this protection?

We do not encourage disabling the Foreign IP guard as it provides an additional layer of security, however every customer can disable it in the customer portal. For more information please check the email sent to the email address on file for your VoIP.ms account